

ABOUT VISTA

The Difference In Business Class Internet

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vista™



Features & Benefits

- ▶ Next generation technology delivering the fastest, most reliable Internet access solutions to your business
- ▶ A full service ISP offering an array of products and services including:
 - Speeds from 1Mbps to 10Gbps
 - Fiber Optic Backbone & Connections
 - **VistaHD**® Solutions (Highly Diverse)
 - Remote Data Backup Services
 - VPN & VoIP Ready
 - Disaster Preparedness
 - Domain, Email, & Web Hosting
 - Creative Collocation Solutions
 - Mobile/Remote Event Services
 - And More...
- ▶ Vista designed, built, operates, and owns the physical transport infrastructure that brings these key, critical products to your business, allowing us to deliver and maintain quality, high speed Internet beyond typical limitations of other ISPs
- ▶ Service that is scalable, flexible and designed to rapidly change and meet your business demands (many times with just a phone call)
- ▶ A knowledgeable team of Customer Support professionals and technicians committed to providing you with live support 24 hours a day for your business

Cutting Edge Connectivity

Vista Broadband is the Premier Business Internet Provider in the North Bay. Our commitment to providing your business with the highest caliber Internet service is second to none. We understand the importance of reliable, seamless communication in today's market place, and as such, have designed and built our own infrastructure to meet any bandwidth needs easily and reliably. Through the use of next generation technologies in fiber-optics, microwave wireless, T1 circuits, and a network engineered for rock solid reliability via classic, proven redundancy architectures, Vista rises above its competition to deliver a class of service unlike any other. With innovative design and top level engineering, our business customers enjoy a powerful, low latency, reinforced network that provides the very best in empowering your business to move forward into the future.

Our Commitment To Your Success

Our staff of knowledgeable and certified technicians and customer support advocates are always ready to work alongside you to develop solutions that best fit your business needs. We take pride in not only considering ourselves your service provider, but your extended Wide Area Network Team as well. It is our pleasure to be a part of your continual success!

An Infrastructure Built for Your Business

Vista Broadband offers fast, symmetrical Ethernet connections through a robust, highly redundant Microwave Wireless, and Ethernet over Fiber-Optic infrastructure. Our network is engineered to provide multiple, geographically separated, Internet gateways and peering partners to always assure a data path from your business to the Internet. Along with Fiber Optics, Vista Broadband utilizes FCC Licensed wireless equipment throughout our infrastructure and into the Internet backbone at unparalleled speeds and reliability. This is accomplished with an award winning, tested architecture built with your business in mind. To further reinforce our commitment to providing reliable Internet access for your company's success, Vista offers 24/7 built-in technical services for all of our business customer solutions. Critical services such as VoIP, video conferencing, and data sharing sync seamlessly into our infrastructure to provide the smooth, business class operational experience that your company requires. On top of our core service of Internet access solutions, Vista also offers full service domain and email hosting, online backup solutions, collocation services and remote network management with 24/7 proactive monitoring, to name a few. All of these services are designed to meet your business needs and enable you to be successful through the use of these powerful technologies.

A Locally Owned and Operated Company Serving Northern California Since 2000